

ELTON JOHN 2020

Venue: Sunshine Coast Stadium, Sunshine Coast

Event Dates: Tuesday 3 March & Wednesday 4 March

Tickets to these Events are sold by Ticketek Pty Ltd (**Ticketek**) as agent for Chugg Touring and Events Pty Ltd (**Promoter**).

The Promoter is responsible for these Events.

ALL CLAIMS ARE THE SOLE RESPONSIBILITY OF THE PROMOTER AND TO THE EXTENT PERMITTED BY LAW TICKETEK HAS NO LIABILITY TO YOU.

The following are the conditions of attendance at the Events.

EVENT TERMS & CONDITIONS OF ENTRY:

Photo ID:	Valid Photo ID is essential. Acceptable ID: <ul style="list-style-type: none">• current and valid Australian Photo Driver's Licence or Learner's Permit.• Passport (either current or expired less than 2 years ago and has not been cancelled).• KEYPASS Photo ID Card or equivalent Proof of Age Card.• Australian Birth Certificate (copy is okay) PLUS a Current Photo ID (eg student card). We must be able to verify both your age and your photo ID, we cannot accept one without the other.
No Refund:	No refund or exchange on any ticket except as required by law or the Live Performance Australia Code of Practice. If a refund is made, Ticketek may, to the extent permitted by law, retain any fee it has charged.
Age Restrictions & Guidelines:	<ul style="list-style-type: none">• All children under 18 years of age must enter the Venue in the company of a responsible adult.• Adults must accompany children 12 years and under.• Adults are strongly recommended to accompany children between 13 and 15 years.• Promoter does not recommend attendance at the Events by children aged 5 years and under. <p>"Babes in Arms" under 2 years of age will be permitted if securely strapped to the parent or carer by way of a baby carrier, papoose or sling or sit on the parent's or carer's lap and do not occupy a separate seat. Babies do not require a ticket (one baby per adult). Babies will be admitted to the Venue at the parent's or carer's own risk:</p> <ul style="list-style-type: none">• Seek assistance from Venue staff should you feel you need it at any point.• Promoter strongly recommends hearing protection for the baby.• Promoter asks you to remain mindful of the comfort and enjoyment of other patrons. <p>Please also note that no prams, pushers, strollers, baby capsules, car seats or bassinets etc will be permitted into the Venue and there is no facility to store them securely at the entrance.</p>
Changes to Events:	The right is reserved to add, withdraw, reschedule or substitute artists (excluding Elton John) and/or vary advertised programs, prices, venues, seating arrangements and audience capacity.
Ticket Replacement:	The right is reserved to charge a fee for the replacement of tickets. Replacement tickets are <u>not</u> available for Standing On The Hill tickets.
Ticket Reselling and Scalping:	Ticketek is the only authorised ticket seller for the Events. No responsibility is accepted for tickets purchased from unauthorised sellers; these may be refused entry, no exceptions. The re-sale of tickets in certain circumstances is governed by ticket sales legislation and may attract criminal penalties.
Admission:	The right of admission is reserved and is subject to the Promoter's and the Venue's terms of admission.
Recording and Broadcast:	The Promoter may record and broadcast these Events. If you are photographed, filmed or recorded whilst attending our Events, you consent to us (or our authorised third parties) photographing, filming or recording you. Promoter (and its authorised third parties) can broadcast, publish, license and use any photographs, film, recordings or images of you without compensation or liability in any way for its use. Promoter reserves the right to confiscate and/or delete any footage, recordings and/or photos created by unauthorised or prohibited recording, filming or photography.
Entry Refused:	Entry may be refused if tickets have been tampered with or are damaged or defaced in any way or are not purchased directly from Ticketek or other authorised points of sale.
Police & Security:	For your safety, security guards, RSA Marshalls and police will be on site. Please be aware that the following patrons may be denied entry to the Events: <ul style="list-style-type: none">• Any person deemed to be intoxicated and/or disorderly.• Any person who does not comply with a request to conduct a search or security check.• Any person who does not comply with a request from any authorised person including the Promoter, venue staff, security, or regulatory bodies.• Any unauthorised/unlicensed vendors.
Search on Entry:	Promoter may conduct security searches of clothing, bags and other items as determined in its reasonable discretion and it is condition of entry to these Events.
Bags:	Backpacks of any size are not permitted. We encourage patrons not to bring any bags, however, small bags up to the Maximum Allowed Bag Size are permitted. Maximum Allowed Bag Size is A4 (30cm x 20cm x 10cm) All patrons with bags will be subject to bag checking and other security measures upon arrival at the Venue. Please arrive early to ensure that you have plenty of time to proceed through security checks prior to entering the Venue.
Pass Outs:	No pass-outs are available at these Events.
Smoking:	Smoking of any kind, including e-cigs and/or vapes, is not permitted at Sunshine Coast Stadium.
Weather:	The Events will proceed rain or shine. Only exceptionally severe weather conditions will affect the performance so be prepared. Umbrellas, tents and sun shades are not permitted in the Venue, so bring a raincoat or poncho if there is inclement weather.
Food & Drink:	Water There will be free water stations at the Venue. Patrons may bring in an EMPTY soft refillable water bottle no larger than 600ml size. You cannot bring in any container or item deemed by Event staff (in their discretion) to be potentially dangerous (eg can be used as a missile) Other No other food or beverages (alcoholic or non-alcoholic) can be brought in to the Venue.
Venue & Promoter Directions:	You must follow the reasonable directions of Promoter and Venue staff as required.
Behaviour at the Events:	You must ensure that you act in an orderly manner when attending the Events. We may refuse entry or evict you if you or any of your party are behaving in a disorderly, offensive or inappropriate manner. We reserve the right to evict patrons who disobey Responsible Service of Alcohol legislation. Anyone found supplying or consuming illicit drugs will be evicted from the Venue and may face criminal charges.
Standing On The Hill Area:	<ul style="list-style-type: none">• No chairs, cushions or blankets of any kind are permitted in the Standing On The Hill area.• No special considerations or exceptions will be made.• We are expecting large crowds at the Events so ask all patrons to remain mindful of those around them and be space conscious. We want to ensure that everyone is comfortable and has a great night.
Signage:	You are not permitted to display trading signs at the Venue without our prior written consent.
Litter:	We care for the environment and community. Please be respectful and place any litter in the bins provided around the Venue. Be waste and water wise - thank you.

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Special Conditions:	We may impose specific additional conditions in relation to the entry to the Events.
Risk:	<p>Entry to the Venue is at your own risk. Without limiting the generality of this:</p> <ul style="list-style-type: none"> • appropriate footwear and clothing must be worn at all times at the Venue. • patrons must not mosh, crowd surf, circle pit, wall of death, slingshot or stage dive. • ear plugs should be worn if necessary. <p>To the extent permitted by law, Promoter takes no responsibility for any hearing damage or loss caused by excessive noise or injury caused by patron's failure to follow Promoter directives. In the event of injury or illness Promoter may, at patron's cost, arrange medical treatment and/or emergency evacuation as deemed essential for the patron's safety.</p>
These Events are Licensed:	<p>Alcohol is not permitted to be brought in to, or removed from, the Venue. Only alcohol purchased at the Venue may be consumed at the Venue in the permitted areas. Acceptable ID is required to purchase or consume alcohol at the Events. You must be of legal age (18 years) to purchase and consume alcohol at the Venue. If you are found supplying or buying alcohol for a Minor, you and the Minor will be evicted from the Venue and may be referred to police.</p>
Prohibited Items:	<p>Prohibited Items are not permitted into the Venue – this includes but is not limited to:</p> <ul style="list-style-type: none"> • Chairs, cushions or blankets of any kind • Backpacks of any size • Bags larger than A4 in size (30cm x 20cm x 10cm) • All beverages (both alcoholic and non-alcoholic). There will be free water refill stations available at the events. • Food • Glass (jars, bottles, containers, mirrors, perfumes, etc.) • Metal and hard plastic containers (drink bottles, cups, etc.) • Soft refillable water bottles larger than 600ml in size • Hydration packs and reservoirs (e.g. Camelbaks) • Audio or video recording devices (including GoPro and similar) • iPads and tablets • Professional photography equipment (e.g. telephoto lenses; any lens over 20cm; any detachable lens; stands or other commercial equipment or anything deemed by Event staff to be professional photography equipment) • Monopods, tripods or attachment sticks (selfie-sticks) • Air horns • Weapons or explosives of any kind (including potential missiles) • Illegal substances • Animals (excluding service dogs such as guide dogs and police or emergency service dogs) • Nitrous oxide bulbs and canisters • Flares, fireworks, sparklers explosives, or any fire twirling equipment • Fires and open flames • Flammable liquids • Musical instruments • Sound systems • Portable laser equipment and pens • Sharpies, markers, paint cans or paint pens • Drones or other remote-control devices • Anything studded (i.e. belts, wristbands etc.) • Skateboards, scooters, wagons, carts, rollerblades, roller skates, bicycles, quad-bikes, segways, hoverboards, self-balancing scooters or any personal motorised vehicles • Unauthorised solicitation materials including handbills, flyers, stickers, beach balls, give-aways, samples, or other promotional items • Eskies, coolers or any hard food and beverage storage vessels • Umbrellas, tents and sunshades • Confetti or shredded paper • Electronic cigarettes (e-cigarettes or e-cigs), personal vaporisers • Large flags or banners • Kites or sky lanterns • Toy guns, water guns or slingshots • Prams, pushers, strollers, baby capsules, car seats or bassinets • Any other item deemed by Event staff (in their discretion) to be dangerous or offensive or potentially dangerous <p>Any Prohibited Items will be confiscated. Confiscated items will not be returned, replaced or reimbursed.</p>

Promoter reserves the right to amend, withdraw or vary these Event Terms & Conditions of Entry at any time without notice and will publish updated Terms & Conditions of Entry. **Event Terms & Conditions of Entry Published:** 17 February 2020